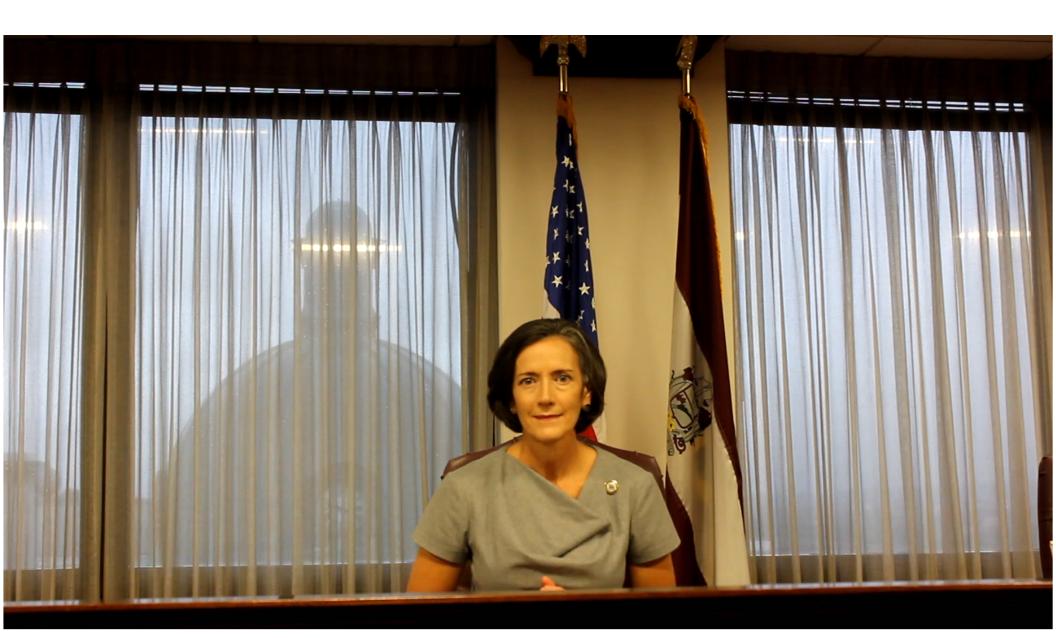# Safety Net
Resiliency Initiative

Russell Johnson

Safety Net System Services

- Child Care
- Education
- Food/Nutrition
- Health Services
- Housing

- Job Training
- Substance Abuse
- Transportation
- Utility Assistance
- Violence Prevention

Vision for the County's Safety Net

We envision a resilient and financially sustainable safety net that allows anyone in Montgomery County to access high quality, coordinated, equitable and culturally appropriate services no matter who they are, what they need or where they live.
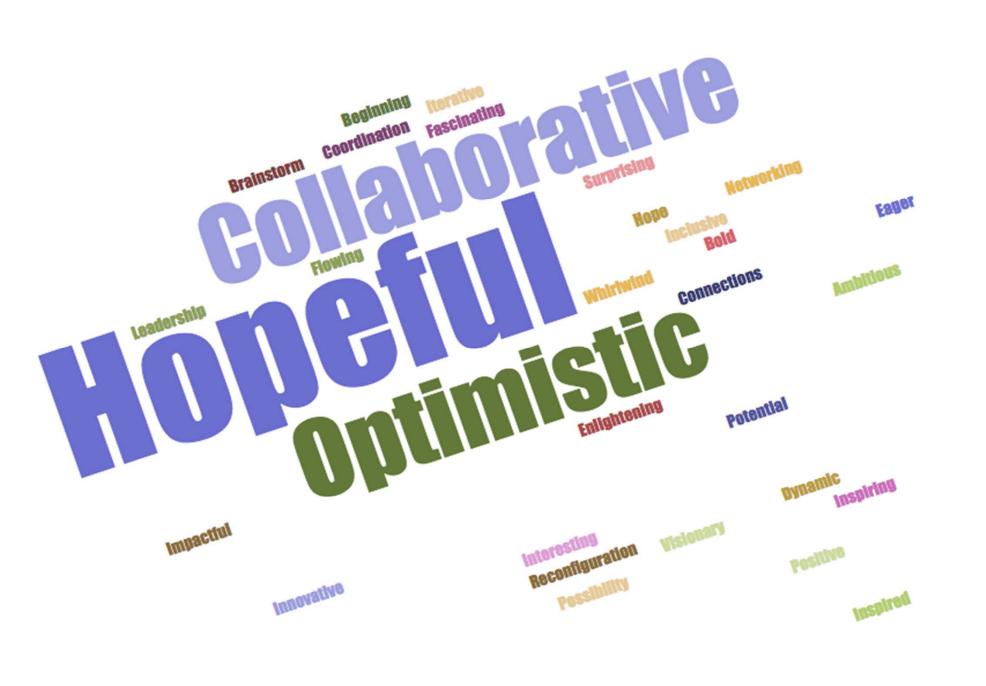
Chinwe Onyekere

Phase I:
Our Process So Far

Meghan McVety

Our Guiding Principles

- Person-centered Design
- Strength-based Approaches
- Adaptability
- Equity
- Integration
- Trust

The Design Team Experience

Marisa Ferst & Samia Bristow

Voices of Consumers

People make me feel safe and like I can ask questions when I'm not sure what to do.

It's nice that there are representatives available in Social Security and County Assistance offices who can help you fill out forms.

There's lots of information that people don't know how to use.

You want to get ahead, but you can't when you make minimum wage.

I have no idea what 211 is.

Train caseworkers so they understand all of the restrictions of other programs.

The person who is supposed to give you the information about how to fix the problem, can give you the wrong information. Most trouble with services is that most people don't know who to call.

MICHAEL ROSENBERG

JENKINTOWN PA

Phase II:
Idea Roll-out and Discussion

Systems Change

Change	Confusion	Anxiety	Resistance	Frustration	Treadmill
Vision		Vision	Vision	Vision	Vision
Skills	Skills		Skills	Skills	Skills
Incentives	Incentives	Incentives		Incentives	Incentives
Resources	Resources	Resources	Resources		Resources
Action Plan	Action Plan	Action Plan	Action Plan	Action Plan	

Safety Net Vision: We envision a resilient and financially sustainable safety net that allows anyone in Montgomery County to access high quality, coordinated, equitable and culturally appropriate services no matter who they are, what they need or where they live.

Phase 2 System Goals

1 Effective Collaboration

2 Expanded Engagement in Safety Net System

3 Increased Responsiveness to Consumers and their Needs

4 Enhanced use of data

5 Increased adaptive leadership

Key Strategies

Innovation Lab ① ③
Grant funding for up to 12 - 15 months to test promising ideas for inter-organizational collaboration and improved safety net efficiency and effectiveness.

Community of Practice ① ② ③
Bring providers and other stakeholders together periodically to promote the vision and culture to sustain the safety net system

Commissioned Research ③ ④
Grant funding for research to reduce barriers, promote service coordination and improve the safety net system

Communications Campaign ② ③
Engage a PR firm to craft a strategy and a set of messages that promotes the value of the safety net system and destigmatize use of the system.

Advocacy Coalition ② ⑤
Coalition of provider representatives to advocate for adequate funding for safety net system

Leadership Capacity Building ④ ⑤
Training of leaders and board members to increase capacity for using new tools and data to lead systems change.

Moving Our Vision to Reality

Chief Mark E. Talbot, Sr.

Connecting the Dots

Russell Johnson

Thank you!

www.healthspark.org

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